

Waypoints Deployment Information





Waypoints

Waypoints is an integrated full-service learning management system tool that will be the one-stop shop for employee learning, career planning, and individual development.

Who Can Use Waypoints?



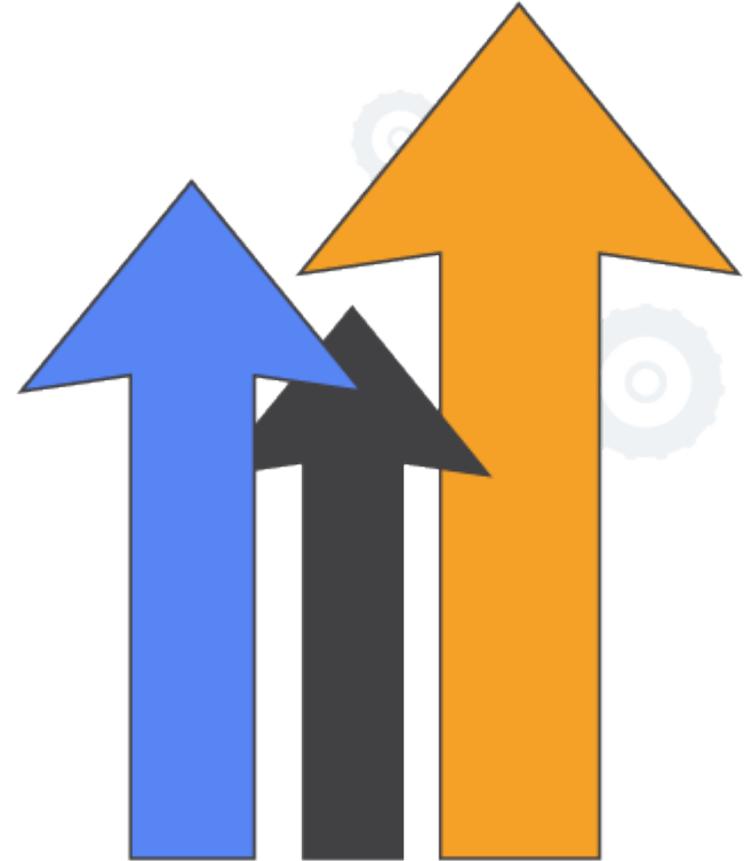
Waypoints is primarily used by civilians. However, some military will also have access and will be able to take training in Waypoints and military supervisors of civilians will be able to approve training for their employees.

Civilian accounts are generated from a nightly direct data feed from the Defense Civilian Personnel Data System (DCPDS).

System Capabilities



- **Search for Learning**
Easily browse, search, and filter for various types of learning opportunities
- **Learning Playlists**
Create your own personalized playlists of courses
- **Transcripts**
Look at past courses, and access upcoming trainings on your transcript



Mandatory Training



All DON FY25 mandatory training will be available in Waypoints. When you complete your training in Waypoints, it will automatically update your DCPDS record.

Accessing Waypoints



Official url: <https://don.csod.com>

We recommend using Microsoft Edge, Google Chrome, or Mozilla Firefox to access the system.

Help & Support



Waypoints provides many self-guiding features. Within the Waypoints Help and Support Center users can search for FAQs, and job aids by role, function, and program

You can access Help and Support by selecting Get Help from the widget at the bottom of the Waypoints home screen, or by hovering over the Support Center tab and selecting Help and Support.

- The Help and Support tab gives you access to comprehensive resources to optimize your Waypoints experience
 - The Job Aids Section covers everything from getting started with Waypoints to navigating different security roles. Select a Job Aid to open up the associated User Guide. The user guide will then be added to your transcript.
 - You can find answers to most frequently asked questions by selecting the FAQs Button.
 - The Command Help Desk section gives you Command-specific support for Waypoints users

Waypoints also has a feature called “context-aware help.”

- This feature will show you helpful information based on the specific page that you’re currently on in Waypoints. For instance, if you’re on your profile page, it will only show helpful tips regarding your profile.
- This context-aware feature is accessible from the gear icon (Settings) on all pages, select Help from the dropdown section and the relevant Cornerstone help page will open in a new tab.



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