What is a "Flash Report"?

- A one page Excel form that you <u>input</u> data each day to measure your performance, <u>learn</u> what is not meeting standards, and make <u>adjustments</u> the following week to reach success.
- A Flash report is "real time" vs SAP reporting which is 30+ days after closing.

Flash Reporting

- Every Decision you Make is a Financial One!
- What are the financial decisions you make?
- How often do you make them?
- What is their impact to your activity?
- Which one(s) are the most significant?

How long is this going to take?

- Completing a Flash Report takes between 10 to 15 minutes at the end of the day to complete once trained on how to populate the form.
- This allows for immediate adjustments in many areas to stay on course for sales promotion and cost containment.
- By day 13 to 16 of the month your percentages are set for the month no mater what you do after these dates.

Will this work with any POS?

- Yes
- The data is available on the "manager reports" for the following POS systems deployed in MWR.
 - Rec Trac
 - Micros
 - Qubica

Flash Report has 8 brief parts

- Revenue composition (daily)
- Expense composition (daily)
- 3. Prime Metrics (daily)
- Top 10 items by sales dollars (weekly)
- 5. Events on Base to notice (weekly)
- 6. Competitive Promotional impact (weekly)
- 7. To Three priorities for next week (weekly)
- 8. LTO performance for past week (weekly)

1-Revenue Composition

Catering Contracts

(1) Revenue:	\$	%
Food	\$0.00	0.0%
Catering Food	\$0.00	0.0%
Drinks	\$0.00	0.0%
Alcohol	\$0.00	0.0%
Total Revenue	\$0.00	0.0%

Non Alcohol

Automatically Calculates for you!

2-Expense Composition

(2) Expenses:	\$	%
Food Purchases	\$0.00	0.0%
Alcohol Purchases	\$0.00	0.0%
Labor Cost	\$0.00	0.0%
Employee Meals	\$0.00	0.0%
Food Waste	\$0.00	0.0%
Paper Purchases	\$0.00	0.0%

These are your Prime Costs!

Automatically Calculates for you!

3-Daily Metrics

(3) Daily:	Mon	Tue	Wed	Thur	Fri	Sat	Sun	Totals
Covers	0	0	0	0	0	0	0	0
Avg Check	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Daily Sales	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Daily Waste	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Employee Meals	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Catering Sales \$	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Daily Labor	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Daily Labor %	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Automatically Calculates for you!

Waste Sheet

	'	Waste S	heet		Spin-
		Date Sheet Collected:		Manager:	
Date	Shift	Item	Cost	Employee	Reason for Waste (over production, re-cook, dropped etc)
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
		++	\$0.00		
	++		\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
			\$0.00		
		Total	\$0.00		

4-Top 10 items (\$\$)

(4) Top 10 Decending	(4) Top 10 Decending Dollar Items This Week: What's Hot What's Not		Price	Revenue
1				\$0.00
2				\$0.00
3				\$0.00
4				\$0.00
5				\$0.00
6				\$0.00
7				\$0.00
8				\$0.00
9				\$0.00
10				\$0.00
	Totals	0		\$0.00
	Top 10 as a Percentage of Total Revenue		0.0%	

5-Events on Base Impact

(5) Events On Base Impact:	

Record what is happening on base last week that has a +/- impact on sales in your activity

6-Competitive Promotional Impact

(6) Competitive Promotional Impact:	

List promotions offered by competition; NEXCOM, on/off base that impact your revenue levels. Can you find out in advance to react before (prime costs)?

7-Top Three Priorities & Action Items for next week

(7) Top Three Priorities & action items for next week:						
Item#	Priority	Action Step(s) & who will do them?				
1						
2						
3						

Items such as; Labor adjustments, Local Marketing/upselling, Food cost & Waste are common.

8-LTO Performance

(8) CNIC Authorized Marketing LTO's		Did these LTO's increase sales over last week in total?				
Item(s)	Price	Cost	#Sold/wk	Yes	No	

LTO is Limited Time Offering aka "Special". The strategy is to increase sales over the prior week.

Decisions & Benefits

- What decisions can you make from this data?
- How can it benefit you in your activity?

Sample Flash Reports

- Assemble yourselves without changing seats into groups of at least 5+pp.
- Take the handout you are given and as a group document for sharing at least 3 action items for next week based solely on the information on the Flash Report.

Group Feedback & Discussion

- What did you discover?
- Assign a spokesperson.
- Tell us in 2 minutes or less.